New card format not working

Symptoms	Added a second 26 bit card format with a different facility code, but I am still getting invalid facility code events when swiping my card. It appears that the new card format is not being used at the Door
Environment	Product: Access Control, AAC Software, 5.2.0, Non-Upgrade
Resolution	1. On the ACM Physical Access > Doors page, click the Door name to edit the Door 2. Click the Operations tab 3. Check the box next to the new card format 4. Save
Root Cause	Door is not using the new format, because it has not been enable on the Door > Operations tab.
Additional Notes	Up to 8 separate card formats can be defined. If a card format is added, existing doors must be edited and the card format enabled on the operations tab. New doors will automatically have all existing card formats enabled.
Attachment	